

Important Communication to PSCU Members - Covid-19 March 13 2020

With news of COVID-19 and its global impact at the forefront of many conversations, we would like to assure you that Public Service Credit Union is committed to our members, our employees and the people of our province. We have and will continue to take proactive measures, as recommended by the World Health Organization and other recognized health agencies, to minimize the impact of this virus on the health of our employees, the members we serve, and our provincial health system.

Always-Safe Environment

Have confidence that should you wish to attend to your banking needs in-person, your Credit Union is open and remains a safe and healthy environment for all.

As the health and well-being of our members and employees remains our number one priority, we have directed employees to consult their medical professional should they feel unwell. Similarly, we ask members who may be experiencing cold/flu symptoms to please contact us by phone to fulfill banking needs and avoid the branch.

Flexible and Convenient Banking Options

As social distancing has been recommended by various health agencies, please note that much of your banking can be conducted 24/7 from the comfort of your own home. Online, mobile, and telephone banking allow you to complete most transactions, including bill payments, e-transfers, and cheque deposits, at your total convenience. If you have not yet signed up for MemberDirect, Teleservice and/or mobile banking, we can easily walk you through these services step-by-step over the phone. Additionally we offer Interac for retail, ATM and online. Our ATM is also fully operational and, of course, as always you have access to an extensive ding-free ATM network wherever you see the Exchange and Acculink logos anywhere in Canada.

We thank you for your patience and understanding as we continue to monitor and adjust to this evolving situation. If you need assistance or have any concerns about your financial situation, please contact us at 1-800-563-6755, 579-8210, or pscuadmin@pscuc.ca. Your well-being and that of our employees is of utmost importance to Public Service Credit Union.

Resources

We encourage everyone to stay informed and recommend the following links for up to date and accurate Covid-19 information:

[Public Health Agency of Canada](#)
[World Health Organization](#)
[Government of Canada Travel Advice](#)



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*Membership is open to all residents
of Newfoundland and Labrador*